

Professional Career Overview

Hansen William “Hans” Meyer

Please visit <http://HansMeyer.net/Resume/> for complete information

- **Over 35 years of uninterrupted, full-time employment** in the private sector, the public sector and in higher education. This includes service to the people of the State of Florida under four governors, three Cabinet officers and two Agency heads, most in an “at-will” position. Over **10 years of full-time, Administrative & Professional employment** at The Florida State University.
- **Supervisory responsibilities** for over 30 years, including:
 - ✓ *The supervision of a team of five sales associates providing customer service to over **20,000 customers** of the radio common carrier covering three counties in the Tampa Bay area; and,*
 - ✓ *The supervision of a team of eight help desk engineers providing customer service to over **2,200 employees** across the state of Florida.*
- **Over 25 years of experience in information technology**, direct participation and supervisory oversight, including:
 - ✓ *Customer service, training and support;*
 - ✓ *Application development;*
 - ✓ *Network design, implementation, management and administration;*
 - ✓ *Desktop and network security;*
 - ✓ *Process analysis and documentation; and,*
 - ✓ *Web site design, creation and content maintenance.*
- **Over 20 years of experience in business process analysis and documentation**, including **facilitating** business analysis sessions and joint application development sessions.
- **Volunteer service to employers** including:
 - ✓ ***Chair of the Information Resource Management Advisory Group** for the Florida Department of Insurance (now Florida Department of Financial Services);*
 - ✓ ***Chair of the Department Communications Task Force, and Information Systems Development Methodology Process Manager** for the Florida Department of Business and Professional Regulation; and,*
 - ✓ ***Chair of the University Information Technology Managers (“UITM”) sub-committee and UITM representative to the Information Technology Governance Council for The Florida State University.***
- **Over 40 years of volunteer community involvement and service** in educational, political, civic and professional organizations at the local and state level. This includes leadership positions such as founding officer, officer, Webmaster, chair, president or Executive Director of the organization.