



## Table of Contents

Overview .....	2
Professional Experience.....	4
Education and Certifications .....	8
Associations and Acknowledgements .....	9

# Hansen William “Hans” Meyer

## A Career of Leadership and Service



### Overview

- ✔ Over 45 years of uninterrupted, full-time employment in the private sector, the public sector, and in higher education. This includes service to the people of the State of Florida under four governors, three Cabinet officers and two Agency heads, most in an “at-will” position. Over 20 years of full-time, Administrative & Professional employment at Florida State University.
- ✔ **Supervisory responsibilities for over 40 years, including:**
  - 🏢 The supervision of a team of five sales associates providing customer service to over 20,000 customers of the radio common carrier, covering three counties in the Tampa Bay, Florida area
  - 🏢 The supervision of a team of eight technology support engineers providing customer service to over 2,200 employees across the state of Florida
- ✔ **Over 35 years of experience in information technology, direct participation, and supervisory oversight, including:**
  - 💬 Customer service, training, and support
  - 💬 Application development
  - 💬 Network design, implementation, management, and administration
  - 💬 Desktop and network security
  - 💬 Process analysis and documentation
  - 💬 Web site design, creation, and content maintenance
- ✔ **Over 20 years of experience in business process analysis and documentation, including facilitating business analysis sessions and joint application development sessions**

## Hansen William “Hans” Meyer A Career of Leadership and Service



### ✔ Volunteer service to employers including:

🏛️ **Chair of the Information Resource Management Advisory Group**  
for the Florida Department of Insurance (now Florida Department of  
Financial Services)

🏛️ **Chair of the Department Communications Task Force, and  
Information Systems Development Methodology Process Manager**  
for the Florida Department of Business and Professional Regulation

🏛️ **Chair of the University Information Technology Managers**  
 (“UITM”) sub-committee and **UITM representative** to the  
**Information Technology Governance Council** for Florida State  
University

✔ **Over 50 years of volunteer community involvement and service** in  
educational, political, civic, and professional organizations at the local and  
state level. This includes leadership positions such as founding officer,  
elected officer, Webmaster, chair, president, or Executive Director of the  
organization.

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## Professional Experience



### **Assistant Director**

Information Technology Services, Florida State University  
*June 2012 - present*

#### **§ Director of Technology Research and Development**

- IT** Review the needs of Information Technology Services and the University to recommend new IT services
- IT** Chair and participate in procurement processes to ensure the needs of the university are met at the best competitive pricing

#### **§ Manager of Enterprise Software Management and Licensing for the University**

- IT** Oversee the licensing of enterprise-level software and services

#### **§ Coordinator of University IT Managers and IT Professionals**

- IT** Arrange and facilitate monthly and semester forums and meetings for the campus IT professionals community



### **Adjunct Instructor**

School of Library and Information Studies, Florida State University  
*August 2012 - December 2012*

#### **§ Instructor of senior-level course: LIS4930-03: Data Center Management**

# Hansen William “Hans” Meyer

## A Career of Leadership and Service



**Network Administrator & Technology Specialist**  
College of Communication and Information, Florida State University  
*January 2001- June 2012*

### § **Network and Facilities Manager; Manager of Information Technology** for the College

- IT Advise Dean, Associate Deans and School Directors on information technology architecture, including enhancements
- IT Manage information technology budget
- IT Supervised team of support personnel
- IT Served as chief liaison between the College and the University's technology groups
- IT Architect and manager for the College's Internet presence
- IT Managed vendors on information technology consulting and services
- IT Architect and manager for the College's domain (2001), the first academic business unit within the University to join FSU's Windows2000 Active Directory forest

§ **Chair** (2010-2012), **University Information Technology Managers** (“UITM”) sub-committee, and UITM representative to the **Information Technology Governance Council** for Florida State University

# Hansen William "Hans" Meyer

## A Career of Leadership and Service



### **Systems Project Administrator**

Florida Department of Business & Professional Regulation  
March 1997 - January 2001

- **Microsoft Exchange Administrator** for the Department
- **Process Manager and Customer Service Representative** with the Customer Service Unit (CSU), Bureau of Information Technology (founding member)
  - ✓ Liaison for the Bureau to the Office of the Secretary, the Florida State Boxing Commission, and five agency divisions
  - ✓ Provided management consulting services and assistance to offices and divisions within the Department in order to improve management capabilities and operational procedures.
- **Administrator of the Technology Support Center (TSC)**, Bureau of Information Technology, providing support for more than 2,200 employees across the state of Florida
- **Administrator of the Testing Systems Support Unit (TSSU)**, Bureau of Testing
  - ✓ Supervised the staff and activities of the TSSU, including the scanning and scoring of professional licensure examinations administered by the Bureau of Testing
- **Chair (1999), Department Communications Task Force**

# Hansen William "Hans" Meyer

## A Career of Leadership and Service



### **Distributed Computer Systems Specialist**

Florida Insurance Commissioner, Receiver

*August 1983 - March 1997*

- ✚ Analyzed the Receiver's business processes and information technology (IT) systems and advised management on upgrades, improvements, and re-engineering.
- ✚ Oversaw IT security, including anti-virus procedures and integrity of data.
- ✚ Supervised the staff of the Agents' Balances unit of the Contingent Asset Recovery Section.
- ✚ Designed and implemented IT system on local area network to recover assets due insolvent insurance companies.
- ✚ Member of the team that designed and implemented the **first local area network in Florida's state government** (1985)
- ✚ **Chair, Information Resource Management Advisory Group**, (1995-1997)



### **Administrative Assistant II**

Office of the Florida Treasurer and Insurance Commissioner

*March 1982 - August 1983*

- ✚ Served as **Administrative Assistant** to Florida's Treasurer, Insurance Commissioner and Fire Marshal
- ✚ Coordinated and prepared the Commissioner's travel schedule

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## Education and Certifications



### ITIL Foundation Certificate in IT Service Management

ITIL®

🎓 December 2019

🎓 May 2012

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### Microsoft Certified Professional (*MS Exchange*)

*Microsoft, Inc.*

🎓 March 2000

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### Certified Webmaster

*Florida State University*

*Center for Professional Development*

🎓 July 1998

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### Certified Novell Administrator

*Novell, Inc.*

🎓 October 1997

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### Enterprise Networking Professional

*Florida State University*

*Center for Professional Development*

🎓 August 1997

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### Associate in Arts *with honors*

*Tallahassee Community College*

🎓 December 1990

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### Associations and Acknowledgements



#### **Independent Order of Odd Fellows, Leon Lodge No. 5**

🤝 Member, 2011-

🤝 **Financial Secretary, 2012**

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#### **Florida TaxWatch Productivity Awards**

*Awards that Highlight Efficiencies and Innovations of Florida State Employees*

🤝 Award of Distinction (2010)

🤝 Notable Work Unit Award (2000)

🤝 Plaque Recipient (2000)

🤝 Plaque Recipient (1999)

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#### **Capital Tiger Bay Club**

🤝 Member 1999 – 2015

🤝 **Club Webmaster 1999 – 2009**

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#### **North Florida Association of Networking Professionals, Inc.**

🤝 **Founding Officer, 1998**

🤝 Member, 1998 - 2004

🤝 **President, 1999 - 2001 (two terms)**

# Hansen William "Hans" Meyer A Career of Leadership and Service



## Network and Systems Professionals Association, Inc.

- Member 2000 – 2004
- Board of Directors** 2001 – 2003
- Recipient, **2000 Leadership Award**



## Florida Jaycees

- Member 1983-1985
- First Place** in 3rd Quarter Debate Competition, 1984
- Debate State Chairman**, 1984 – 1985
- Chair, Government Affairs Leadership Seminar**, 1985



## Outstanding Young Men of America

- Member, 1982



## Phi Rho Pi

*National Forensic Organization,  
St. Petersburg Junior College Chapter*

- Member, 1975-1976
- Vice President**, 1975-1976

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